A defence of the requirement to seek consent to withhold and withdraw futile treatments

Lawrence and colleagues raise difficulties with the Queensland legal requirement to seek substitute consent to withhold or withdraw futile treatments. They argue that this duty conflicts with common law, that it is poorly understood by practitioners, and that it places undue burdens on staff and family members. While these arguments have some validity, I argue that the requirement to seek consent to withhold or withdraw futile treatment (and the Queensland law in particular) is the best way to assess futility.

Defining futility and why it is impossible

Part of the problem with the concept of futility is that it is a subjective notion masquerading as a form of professional, objective and scientific assessment. There are many approaches to defining futility, including physiological, qualitative, quantitative and lethal-condition approaches. None have been universally accepted as an objective test. It was hoped that definitions of futility would allow doctors to resist the compulsion to comply with unreasonable demands. However, after 30 years of debate, futility still remains inherently and unavoidably subjective.

A better way to deal with determination of futility is to adopt a procedural approach based on clinical consensus and the input of substitute decisionmakers, with avenues for appeal and review. This approach allows health care teams to make a futility assessment and communicate it to the substitute decisionmakers for their consideration and input. If the substitutes and health care team cannot agree about the decision, the substitutes should be able to have it reviewed internally by an independent group, such as a clinical ethics committee. If this review agrees with the assessment and the substitute still disagrees, then an appeal can be made to a legal body (eg, guardianship tribunal or court) for a final determination.

Queensland law does not conflict with common law

While a requirement to seek consent for futile treatment may appear to conflict with common law (as futile treatments, by definition, cannot be in a patient’s best interests), this simple position belies a more complicated relationship. Futility is not the primary common law test for substitute decision making. The primary test is the best interests test (Box 1). In determining best interests, the common law is not bound to accept futility determinations by doctors, especially when they have been made without consultation and without a fair process for determining the patient’s best interests.

In most cases, the judgement of health professionals regarding futility has been upheld by the courts (Box 2).

Summary

- Futility assessments, which are unavoidable in end-of-life settings, need to be procedurally fair. This necessitates communication between health professionals and substitute decisionmakers regarding the decision to define treatments as futile.
- The common law test for whether treatment should be withheld or withdrawn is the best interests test. A futile treatment is not in any patient’s best interests.
- While it is rare for the law to disagree with a futility determination made by health professionals, if a determination has been made without consultation and fails to reflect the patient’s best interests, the courts will overturn it.
- The best regulatory regimes provide for a balance between the powers of health professionals and substitute decisionmakers to make decisions for incompetent patients, and for clear and efficient dispute resolution.
- The Queensland law and its requirement for consent to withhold or withdraw futile treatment represents a good model of futility determination, with clear powers given to substitute decisionmakers and health professionals. Disputes concerning the treatment of incompetent patients automatically trigger the appointment of the adult guardian as the decisionmaker, and there are avenues for appeal.

The main feature of these cases is a good-faith attempt by clinical staff to communicate with the patients’ families. These cases show that the common law encourages the seeking of consent (or consensus) from substitute decisionmakers, because it is strong evidence of a robust assessment of the patient’s best interests. It is also clear from these cases that the Guardianship and Administration Act 2000 (Qld) is not as major a departure from the common law as it may first appear. The Queensland law merely formalises the common law requirement for consultation by making it a requirement to seek consent.

It should be noted that other states also require substitute consent to withdrawal of futile treatment. For example, in South Australia, s. 17 (2) of the Consent to Medical Treatment and Palliative Care Act 1995 states that a doctor can withdraw futile treatment, but only “in the absence of an express direction by the patient or the patient’s representative to the contrary”. There are arguments as to whether this requires futile treatment to be provided, but it is certainly clear that it requires consent to withdraw it. In Western Australia, the Guardianship and Administration Act 1990 requires that decisions to refuse a life-sustaining measure (a “medical, surgical or nursing procedure directed at supplanting or maintaining a vital bodily function”) be made by substitutes. The effect of these provisions is to require consent to withhold or withdraw futile treatments, in the same way as in Queensland.
Clinical staff ignorant of the legal requirements need to be educated

Lawrence and colleagues claim that the legal obligation to seek consent is poorly understood by Queensland clinical staff. This highlights a broader problem with the legal training of health care professionals — that health law generally appears to be poorly understood.11 The answer is not to change the law but to educate health professionals about it. The health professions (and the health service infrastructure that supports them) must also share responsibility for incorporating the law into their practice.

Queensland law does not lead to clinically inappropriate decisions or staff burnout

Lawrence et al state that seeking consent for futile treatment is inappropriate because it compels a doctor to seek consent to not treat when death is inevitable.1 The problem is that the inevitability of death can be overstated. Misdiagnoses happen regularly. Moreover, an assessment of futility is not always used for patients whose death is inevitable. It is often used for patients whose life is intolerable, which is a very different thing.

Lawrence et al also state that the Queensland law (and its focus on patient autonomy) creates burdens for staff that may lead to emotional burnout. However, the Queensland Guardianship and Administration Act does not have the potential to “exacerbate the conditions for undignified and prolonged deaths”. The law is based on the patient’s best interests, not the substitute decisionmaker’s demands. Seeking consent does not force doctors to treat. If substitutes fail to act in the patient’s best interests and demand futile treatment, their decisions should be overturned by the Adult Guardian (the government’s official guardian), the Queensland Civil and Administrative Tribunal (QCAT) or the Supreme Court. If the treatment is truly futile, it will be withdrawn. If staff decide that it is easier to not challenge a bad decision and just provide treatment, that would be a failure of professional responsibility, not a flaw in the legislation.

Substitute decisionmakers may find the decision difficult but should still be consulted

Lawrence et al raise questions about the ability of family members to cope with substitute decision making.1 The underlying concern is that health professionals will be bound by poor decisions made by families under pressure. Poor decisions will undoubtedly be made, but no one will be
bound by them, as the legislation provides a clear review mechanism for such decisions. Nor is the fact that some substitute decisionmakers might fail in their task a good reason for denying all substitute decisionmakers the right to be involved. Most families will be more than competent and will help to improve the quality of decisions.

Good laws are a necessary condition for good health care

The Queensland legislation is currently one of the better regulatory regimes for end-of-life decisions in Australia. It gives power to everyone involved in these decisions to have their say. By doing so, it provides the basic framework for a balanced assessment of the patient’s best interests. It provides clear avenues for dispute resolution, including automatic appointment of the Adult Guardian in cases of dispute. This law is not a major departure from the common law or legislation in other states, and it is not clear that the requirement to seek consent to remove futile treatment will have deleterious consequences — there is certainly no evidence of this in the 12 years of the law’s operation. Improvements can undoubtedly be made — policies can be written that clearly set out the rules for health professionals and families in making these decisions. Processes can be forged that will ensure the quick involvement of the Adult Guardian and QCAT. The law provides a framework that can be brought to life by effective procedures and policies.

Finally, it is worth remembering that good laws will not solve all problems, but bad laws guarantee they will arise. Good laws are a necessary, but not a sufficient, condition for good health care.12

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7 Wilkinson DJ, Savulescu J. Knowing when to stop: futility in the ICU. Curr Opin Anaesthesiol 2011; 24: 160-165. doi:10.1097/AAC.0b013e328343c5ad.