



Appendix 2

This appendix was part of the submitted manuscript and has been peer reviewed. It is posted as supplied by the authors.

Appendix to: Janamian T, Crossland L, Jackson CL. Embracing value co-creation in primary care services research: a framework for success. *Med J Aust* 2016; 204 (7 Suppl): S5-S11. doi: 10.5694/mja16.00112.

Appendix 2 - The engagement platforms developed for co-creating the Primary Care Practice Improvement Tool

Purpose	Stakeholders & Partners	Platform for engagement	Outputs
Review of an existing organisational tool	All staff 6 high functioning practices; Australian Primary Health Nurses Association (APNA); Australian Association of Practice Managers (AAPM); Royal Australian College of General Practitioners (RACGP); the Improvement Foundation Australia (IFA); Australian General Practice Accreditation Ltd (AGPAL)	Formal ongoing discussions with partners. Site visits and staff interviews	Change to research question – a new tool which was online, easy to use and required no external facilitation
Presentation of systematic literature review findings	Partners: RACGP; AAPM; AGPAL; Federal Department of Health (DoH)	Formal Meetings together & individually	Feedback on relevance of the elements essential to high performing practices
Development of the draft PC-PIT	Practice Managers – champions to implement Primary Care Practice Improvement Tool (PC-PIT) in practices	Expert Committee	Refinement of the online approach to the PC-PIT
Content validation of the PC-PIT Individual feedback	End-users of 6 high functioning practices	Pilot – practice visits and interviews	Understanding key values & expressed needs of end-users e.g. simplification of wording/ layout and additional support resources
Presentation of the refined PC-PIT based on pilot feedback to key partners	Partners: RACGP; AAPM; AGPAL; DoH; Medicare Locals; Primary Health Networks (PHNs)	Formal partner meetings	Feedback from partners & links to existing quality improvement programs
PC-PIT promotion and identification of key champions	AAPM; Medicare Locals; Practice Managers	AAPM & Primary Health Care Research Information Service Conferences; National Webinars	Introduction of the PC-PIT to 100+ practices nationwide & recruitment of 25 trial practices
Trial & validation of the PC-PIT	25 selected general practices	Trial with independent visits, interviews & cyclical feedback	Identification of the relevance & value of PC-PIT in practice & need for additional support resources
Expansion of the PC-PIT nationally and internationally	International quality improvement groups & primary care services	Formal presentations international workshops & meetings	International links: United States & United Kingdom. National: Australian Psychology Association; Refugee Health for further trial 2015