



Appendix 3

**This appendix was part of the submitted manuscript and has been peer reviewed.
It is posted as supplied by the authors.**

Appendix to: Crossland L, Janamian T, Jackson CL. Key elements of high-quality practice organisation in primary health care: a systematic review. *Med J Aust* 2014; 201 (3 Suppl): S47-S51. doi: 10.5694/mja14.00305.

***Key**

Acronym	Full name
VIP	Practice Management - Visit in Practice
MAP	Multimethod Assessment Process
MAT	Microsystem Assessment Tool
EPAP	European Practice Assessment Program
GPLODT	General practice Learning Organisation Diagnostic Tool
EFQM	European Framework Quality Management
PCAT	Primary Care Assessment Tool
MAT MAX	Maturity Matrix (Family Practice Maturity Matrix)
BC	Baldrige Criteria
SOAPC	Survey of Organisational Attributes of Primary Care