



Appendix 2

**This appendix was part of the submitted manuscript and has been peer reviewed.
It is posted as supplied by the authors.**

Appendix to: Crossland L, Janamian T, Sheehan M, et al. Development and pilot study of the Primary Care Practice Improvement Tool (PC-PIT): an innovative approach. *Med J Aust* 2014; 201 (3 Suppl): S52-S55. doi: 10.5694/mja14.00262.

Appendix 2 Ease of understanding the definitions of each PC-PIT element

LIKERT SCALE	RESPONDERS RATING 1-3 (N = 28)	RESPONDERS RATING 4-5 (N = 28)	Range (mean)
ELEMENT			
Patient centred care	6	21	1-5 (4.4)
Leadership	7	20	1-5 (4.2)
Organisational governance	9	18	1-5 (4.0)
Clinical governance	6	19	1-5 (4.0)
Team based care	6	20	2-5 (4.5)
Availability of information for patients	10	17	1-5 (4.0)
Availability of information for staff	4	21	3-5 (4.3)
Readiness for change	6	2	2-5 (4.3)
Education and training	7	20	2-5 (4.2)
Incentives provided to all staff	6	21	1-5 (4.0)
Performance: Process Improvement	7	19	1-5(4.0)
Performance: Results	6	20	1-5 (4.13)
Information and info technology	5	21	2-5 (4.5)