



Appendix 1

**This appendix was part of the submitted manuscript and has been peer reviewed.
It is posted as supplied by the authors.**

Appendix to: Crossland L, Janamian T, Sheehan M, et al. Development and pilot study of the Primary Care Practice Improvement Tool (PC-PIT): an innovative approach. *Med J Aust* 2014; 201 (3 Suppl): S52-S55. doi: 10.5694/mja14.00262.

Appendix 1 Readability Scores

PC-PIT Element	Fleisch-Kincaid Grade level (USA grade levels and indicated reading age)	Gunning-Fog Score
Patient centred care	12.7 (21-22 years)	18.5
Leadership	8.6 (17-18 years)	12.2
Organisational governance	23.1 (22 years)	24.2
Clinical governance	24.4 (>30 years)	28.9
Team-based care	11.8 (19-20years)	16.1
Availability of information for staff	16.2 (19 years)	16.7
Availability of information for patients	14.4 (20-21 years)	13.7
Readiness for change	13.8 (20-21 years)	17.7
Education and training	10 (17-18 years)	11.3
Incentives	11.4 (19-20 years)	16.5
Process improvement	10.7 (18-19 years)	15
Performance results	9.1 (16-17 years)	12.7
Information and information technology	21.8 (28 years)	24.5

References

1. Fleisch-Kincaid Grade Level, online calculator www.online-utility.org/English/readability_test_and_improve.jsp (accessed November 2013)
2. Gunning-Fog Index online calculator www.online-utility.org/English/readability_test_and_improve.jsp. (accessed November 2013)